



IN BRIEF

Closures

The Surgery will be closed on:

29th March and 1st April for Easter

We will also be closed on the afternoon of February 27th for county wide training

If you need urgent care when we are closed, please ring 111 or in an emergency ring 999

Your Data Matters to the NHS

You can choose whether your confidential patient information is used for research and planning.

Dispensary

It is now taking three working days to process repeat medication requests.

Please anticipate your needs and get your request in in good time. If you forget and need your medication urgently then we can give you a script to take to a chemist

Medication Reviews

You may receive a text asking you to book in on line for a medication review. These are PHONE appointments (please ignore the text message that says they are face to face)



Winter 2023/2024



Welcome to our latest edition of your Croprey Surgery Newsletter

Flu Vaccinations

Now that the flu season is coming into its last couple of months, it is worthwhile explaining how Flu vaccine ordering and administration happens in the surgery.

- We have to order our flu vaccines **now** for next year – this is without knowing what different rules may come into place before the actual 2024 flu season begins or what the demand might be.
- Pharmacies get their flu vaccines weeks before we do and therefore can vaccinate our patients early that we have placed orders for and that are booked into our clinics.
- This year, despite worrying that we had insufficient vaccines for our patients, we have actually been left with many unused vaccines due to patients getting their vaccine elsewhere which has wasted a lot of money.
- Our flu clinics barely break even and rely heavily on staff goodwill to make them happen.
- This means that for 2024 flu season we will need to **under order** and therefore some patients may not be able to get their vaccine through the surgery. This is a tough decision to take but we can't support the large financial loss for a second year running.

A Plea for Kindness

Patients are at the heart of everything we do. Mostly we get it right but we are not infallible and we are all human and occasionally make mistakes.

Please try to be kind to our staff. They work incredibly hard, give their all for the practice and do their best for our patients. They do a lot behind the scenes and deal with a normal day's work plus leaking ceilings, flooding, power cuts and an IT system that is a 'challenge' on most days of the week but especially Mondays.

Good



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Photographs

If you wish to send in a photograph to the surgery, please call the surgery first and we will arrange to send you a link to your mobile in order for you to send the photograph directly to your medical notes

Staff Charity Events



Esther and several of her friends took part in the September WOLF Run raising an amazing figure of more than £3000 for the Brodey Cancer Centre in memory of their friend Gemma. The WOLF run is a demanding 10k run through woods, obstacles, lakes and fields. Its muddy, its wet, its definitely grueling but its also great fun and whilst it took several days to get rid of the smell of stagnant mud they did enjoy it.

Thank you so much to everyone who supported us and donated money to such a worthwhile cause. The Oxford Hospital Charity ensure that funds are ringfenced for the Brodey Centre and were a huge support to the girls.

Strictly Come Dancing (Towcester)



Lee-Ann was persuaded (very much against her better judgement) to get involved in a local charity event based on Strictly. It was for another great cause – a palliative care charity and the whole project raised over £10,000. She underwent 6 weeks training, finally performing two shows on 28th October 2023.

She admitted to being completely out of her comfort zone and terrified most of the time, but here she is strutting her stuff and most importantly, raising money.

Contact Information

Please don't forget to update the surgery if you change your home or mobile number or if you move home.

It is essential that we can contact you in an emergency and that we can pass on the correct details to the hospital if you are referred to a consultant.

Did you know:

If you are referred to MSK this is via a third party company called Healthshare. We have to use this company for all MSK Referrals and they will triage the referral.