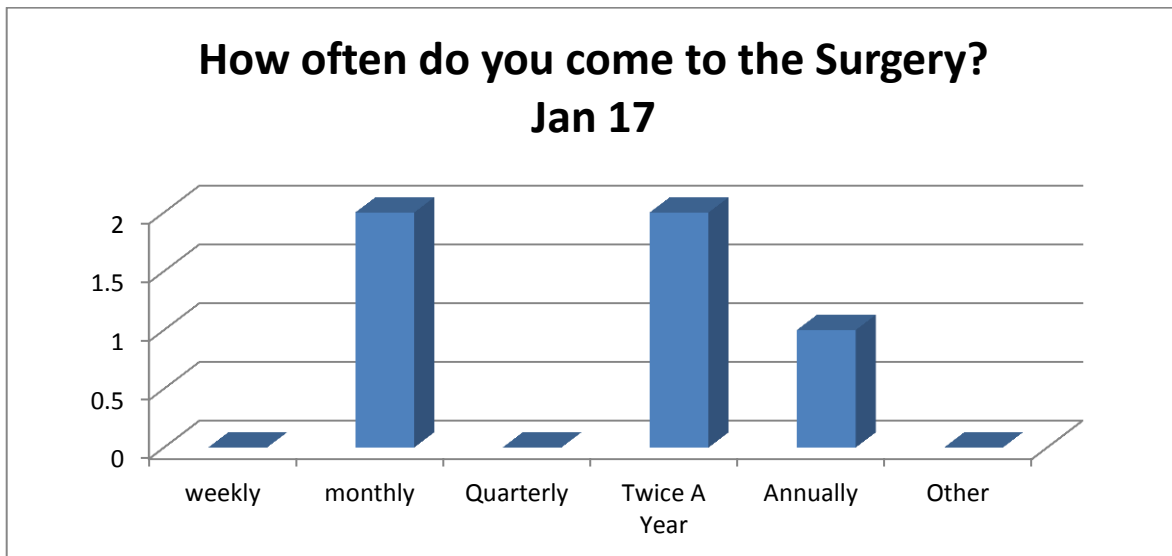
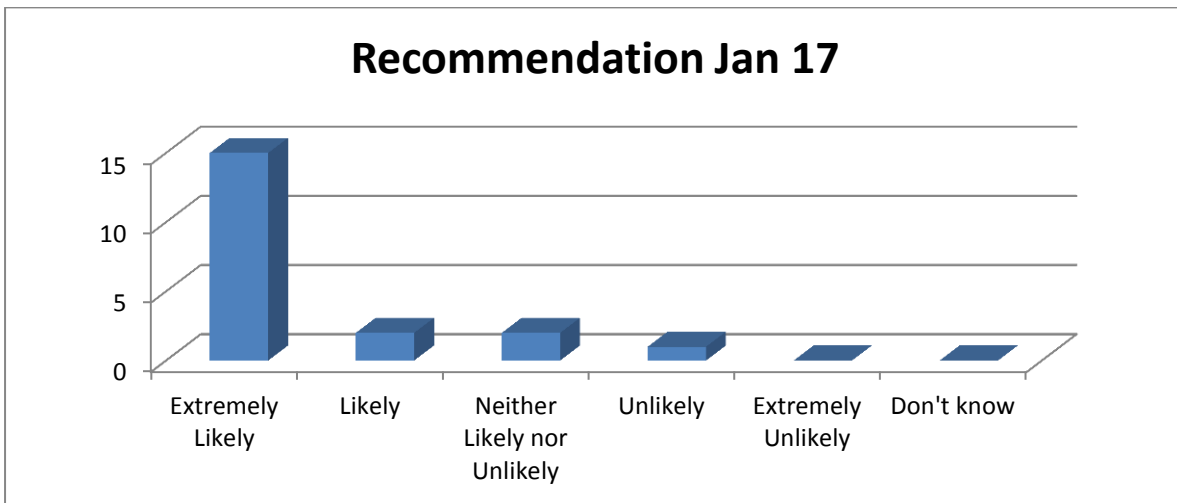
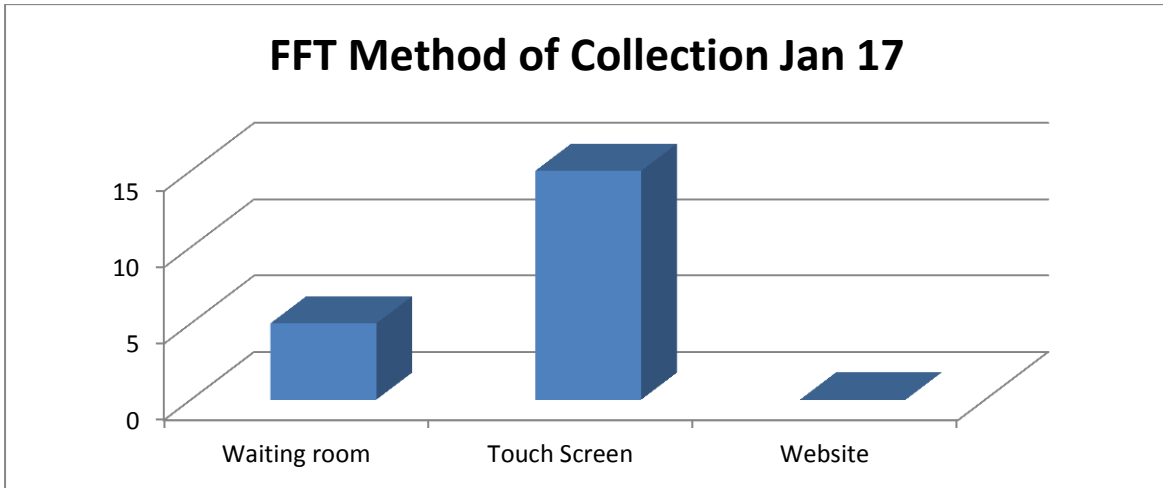




CROPREDY SURGERY

Dr J Wright & Dr B Tucker

Family and Friends Test Results Jan 17





Comments

WAITING ROOM COMMENTS
Excellent surgery with very caring nurses
Everybody <u>very</u> pleasant
I have a number of ongoing health issues, and the care, support and understanding that I have been receiving is exceptional. Thank you
Very helpful, quick appointments when needed. Great repeat prescriptions service. Always respond quickly and reassuringly to messages. Proactive in offering preventative services/age appropriate medication checks. Always friendly and pleasant - both clinical and support staff
Never had a problem getting an appointment. Staff always helpful and courteous.
TOUCH SCREEN COMMENTS
Seen early
Dr tucker is ace
Empathetic
Your nice an extreamily prettie
Quick and eficientff
Informative nurse took time to listen
Friendly kind staff
Good diagnosis
Everything was good
Super good
Because that would be interfeering their lives
Prompt and friendly service

85% Patients would be extremely likely/likely to recommend the surgery to family and friends

NB: The very low numbers of patients responding to the FFT means that these results are not statistically significant

Lynne Jones
Practice Manager
2/2/17